



Warranty

Thank you for your interest in the products and services of Pipetag PTY LTD. This Limited Warranty applies to physical goods, and only for physical goods, purchased from Pipetag PTY LTD.

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Pipetag PTY LTD will replace, at no charge, products or parts of a product that prove defective due to improper material or workmanship, under normal use and installation.

What will we do to correct problems?

Pipetag PTY LTD will replace the damaged product with a new product.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from Pipetag is 90 days from the date of purchase.

A replacement Physical Good, like for like, or part assumes the remaining warranty of the original Physical Good or 90 days from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- Damage resulting from installer error or negligence
- Damage resulting from unauthorized modification of the product
- Theft or loss of the product including all freight.

What do you have to do?

To obtain warranty service, you must first supply a receipt, contact us via email, Facebook or phone, to determine the problem and the most appropriate solution for you.

Disclaimer

Screed Buddy is designed to locate pipes within a concrete floor, slab or any surface and is not intended or designed to take any concentrated loads. Screed buddy should only be used for the purpose it's intended for and installed as per approved installation instructions.